

Hutt Valley Rotary Club - Members' Satisfaction Survey

Summary of Results

Item	Based on 17 completed & 0 incomplete survey forms	A	B	C	D	E	F
1	Overall, how satisfied are you with your membership in our Rotary club?	Satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Dissatisfied	
1a	Satisfaction	82%	12%	6%	0%	0%	
2	Considering our club's culture, members, and meetings, indicate your agreement with the following statements.	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree	
2a	Club meetings are a good use of my time	76%	24%	0%	0%	0%	
2b	My club does a good job involving new members	41%	53%	0%	6%	0%	
2c	My club's members care about one another	65%	29%	6%	0%	0%	
2d	My club reflects the demographic profile of our area's business, professional, and community leaders	12%	65%	12%	6%	6%	
2e	My club actively seeks to involve all members in projects and activities according to their interests, skills, and availability	59%	41%	0%	0%	0%	
2f	The amount of fundraising activities is appropriate	12%	41%	35%	12%	0%	
3	How would you rate the following aspects of our weekly meetings?	Excellent	Good	Fair	Poor	Very poor	N/A
3a	Rotary International updates	0%	29%	35%	24%	0%	12%
3b	Length	53%	35%	0%	0%	0%	12%
3c	Time for socializing	12%	65%	18%	0%	0%	6%
3d	Professional connections and networking	18%	71%	12%	0%	0%	0%
3e	Variety of program topics	24%	53%	18%	0%	0%	6%
3f	Location	76%	24%	0%	0%	0%	0%
3g	Meeting time and day	82%	18%	0%	0%	0%	0%
3h	Meals or refreshments	76%	24%	0%	0%	0%	0%
3i	Speakers and programs	35%	41%	18%	0%	0%	6%

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4	What are your opinions about our club's service projects?	Just right	Too many	Too few	No opinion		
4a	Total number of service projects	65%	6%	18%	12%		
4b	Number of community service projects	65%	6%	18%	12%		
4c	Number of international service projects	65%	0%	18%	18%		
		Agree	Disagree	No opinion			
4d	Service projects are well organized	82%	0%	18%			
4e	Service projects make a difference in the community or the world	82%	0%	18%			
4f	Service projects are meaningful to me	88%	0%	12%			
5	Thinking about communication and responsiveness in our Rotary club, indicate your agreement with the following statements.	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree	
5a	My club does a good job communicating to members	47%	47%	6%	0%	0%	
5b	My club does a good job listening to members	47%	47%	6%	0%	0%	
5c	My club seeks input and ideas from members	65%	24%	12%	0%	0%	
5d	My club regularly acts upon members' input and ideas	41%	35%	24%	0%	0%	
5e	I am comfortable with the pace of change in my club	59%	24%	18%	0%	0%	
5f	My club works to update club processes and rules to meet the needs of its members	47%	24%	29%	0%	0%	

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6	Indicate your agreement with the following statements about the value of your membership.	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree	
6a	I feel welcome in my club	100%	0%	0%	0%	0%	
6b	I make valuable connections through my club	65%	35%	0%	0%	0%	
6c	My club provides opportunities to use my talents and skills	76%	24%	0%	0%	0%	
6d	My experience as a member is worth the money I spend on Rotary participation	76%	24%	0%	0%	0%	
6e	My experience as a member is worth the time I give to Rotary	82%	12%	6%	0%	0%	
6f	My family sees value in my Rotary membership	59%	18%	24%	0%	0%	
6g	My friends sees value in my Rotary membership	41%	35%	24%	0%	0%	
6h	Through Rotary, I make a difference in my community	76%	18%	6%	0%	0%	
6i	Through Rotary, I make a difference in the world	41%	47%	12%	0%	0%	
7	Indicate your agreement with the following statements about club engagement.	Agree	Somewhat agree	Neither agree nor disagree	Somewhat disagree	Disagree	
7a	I invite my friends, family, and colleagues to club events	29%	47%	0%	24%	0%	
7b	I invite qualified prospective members to join my Rotary Club	29%	29%	6%	29%	6%	
7c	I frequently participate in my club's activities, projects, and programs	71%	24%	0%	6%	0%	
7d	I'm proud of my Rotary club	94%	6%	0%	0%	0%	
8	Thinking about the costs associated with club membership, how would you rate the following?	Too low	Just right	Too high	Not applicable		
8a	Club dues	0%	94%	6%	0%		
8b	Meals at weekly meetings	0%	88%	12%	0%		
8c	Club fines	0%	6%	0%	94%		
8d	Club assessments	0%	35%	0%	65%		
8e	Requests for donations for service projects	12%	65%	12%	12%		
8f	Requests for contributions to The Rotary Foundation	12%	65%	12%	12%		